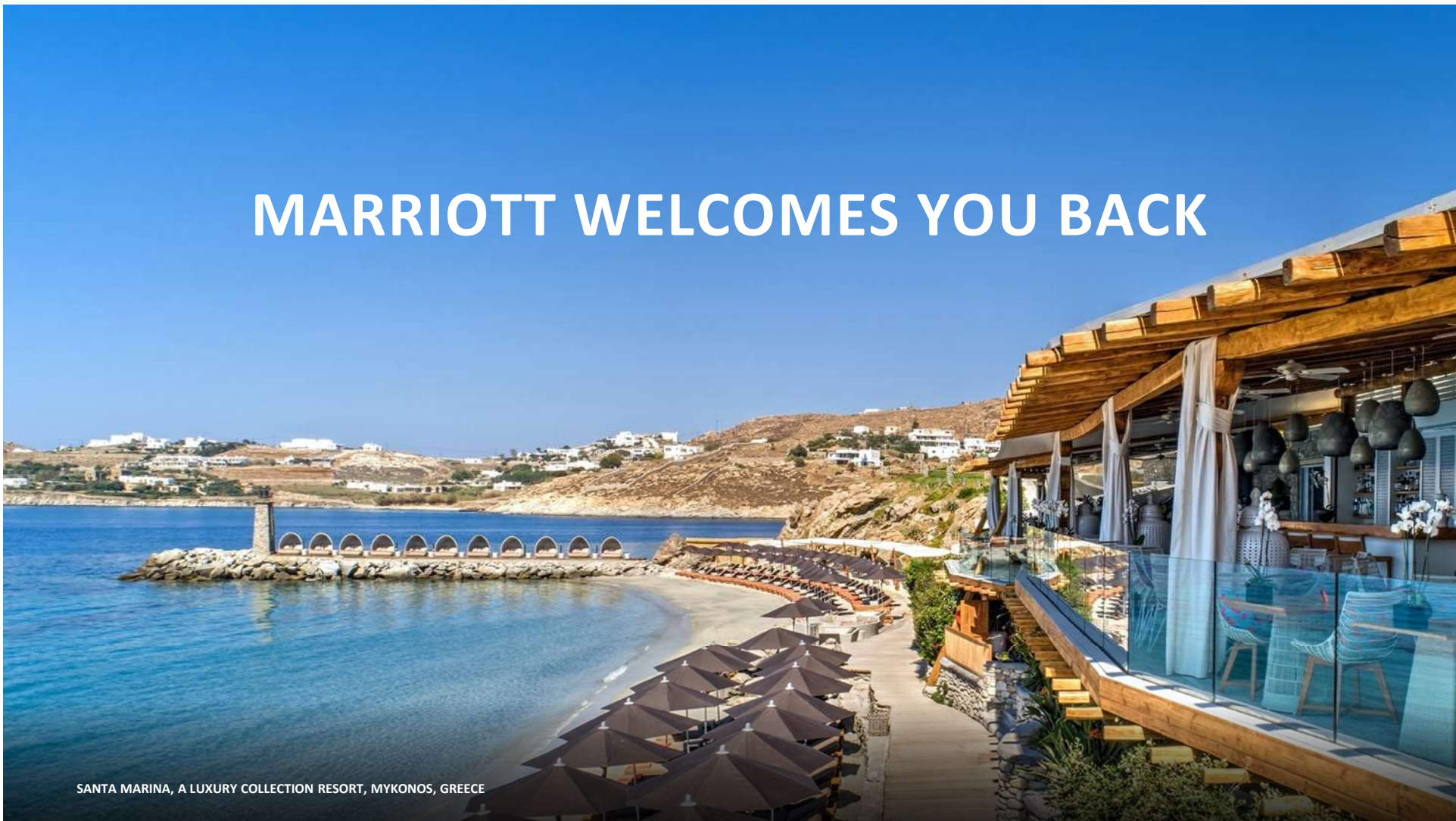


MARRIOTT WELCOMES YOU BACK

SANTA MARINA, A LUXURY COLLECTION RESORT, MYKONOS, GREECE





○ **YOUR WELCOME AWAITS**

To further welcome back guests and put them at ease, Marriott is introducing new cleanliness protocols.

- Marriott Global Cleanliness Council
- New Cleaning Technologies
- Cleaning Regimen Changes
- Contactless Check In
- Wearing Masks (U.S., Canada and any countries or regions where masks are already required indoors)

— ○ FACE COVERING POLICY (IN SELECT LOCATIONS)



*All Marriott International associates wear face coverings as a part of their uniforms. Following American Hotel & Lodging Association (AHLA)'s "Safe Stay Guest Checklist", Marriott International requires guests to wear a face covering in its hotels in **North America, the Caribbean and Latin America.***

"Health experts have made it clear that wearing face coverings in public spaces is one of the easiest steps that we can all take to protect one another and reduce the spread of COVID-19. As part of our commitment to clean, we made it a brand standard that associates wear masks and set an example."

– Arne Sorenson, Marriott International President and CEO, July 20, 2020

Business Update:

North America

- Nearly all hotels are open
- Leisure demand leading the way in drive to and resort destinations
- Business transient & group demand showing early signs of improvement
- US less reliant on international travelers

95%

of room nights are from
North American travelers

Travel is re-emerging and our properties are ready for more guests.



JW Marriott Scottsdale Camelback Inn Resort & Spa (US)

CONTACT LITE EXPERIENCE MOBILE SOLUTIONS

Marriott Bonvoy™ members can take advantage of mobile options available via the Marriott Bonvoy™ App – enable you to skip the front desk altogether and reduce contact with associates and other guests.

MARRIOTT BONVOY APP*

MOBILE CHECK-IN AND CHECK-OUT

Benefit from a personalized, expedited and contactless arrival experience, check-in to upcoming reservations prior to arrival, receive a room ready alert notification from the hotel and check-out on a mobile device.

MOBILE KEY

Use smart phones as a room key to conveniently access guest rooms and common areas around the hotel.

MOBILE REQUEST

Select what you need from the list of amenities and our hotel associates will bring it to you.

MOBILE CHAT

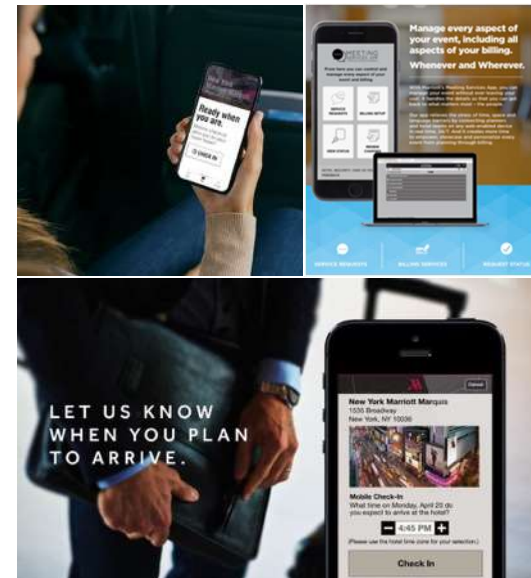
Communicate directly with the hotel if you need special services or specific amenities before, during or after the stay.

MOBILE DINING

Browse the hotel's menu and order from your phone on your schedule.

SHUTTLE TRACKER

Track the location of your hotel shuttle in real time, right from the app. Live maps and estimated wait times allow you to get to and from your hotel with ease.



*Note: Attendees must be Marriott Bonvoy members for access to these mobile solutions. Mobile solutions vary across our portfolio of participating hotels.

MARRIOTT
BONVOY™

MARRIOTT BONVOY™
EVENTS

CONNECT WITH
CONFIDENCE

MEETINGS & EVENTS

Le Meridien Cyberport, Hong Kong

—○ CONNECT WITH CONFIDENCE

Marriott International's new meetings & events protocols are based on 6 key pillars to ensure you can "Connect with Confidence."



Commitment to Clean

Enhanced cleaning protocols throughout the hotel, including public spaces, guest rooms and meeting spaces.



Contact Lite Experience

Leveraging technology to give attendees the choice on how to interact with hotel associates.



Hybrid Meetings

Providing options with technology and AV partners that enable meeting planners to customize solutions to best suit their needs.



Physical Distancing

Reimagining spaces to enable more distance in accordance with best practices and local guidelines.



Redesigned Food & Beverage

Offering a wide variety of F&B options including prepackaged, grab & go and plated service.



Flexible Terms

Adjusting our process to offer flexible terms and simplified contracts.

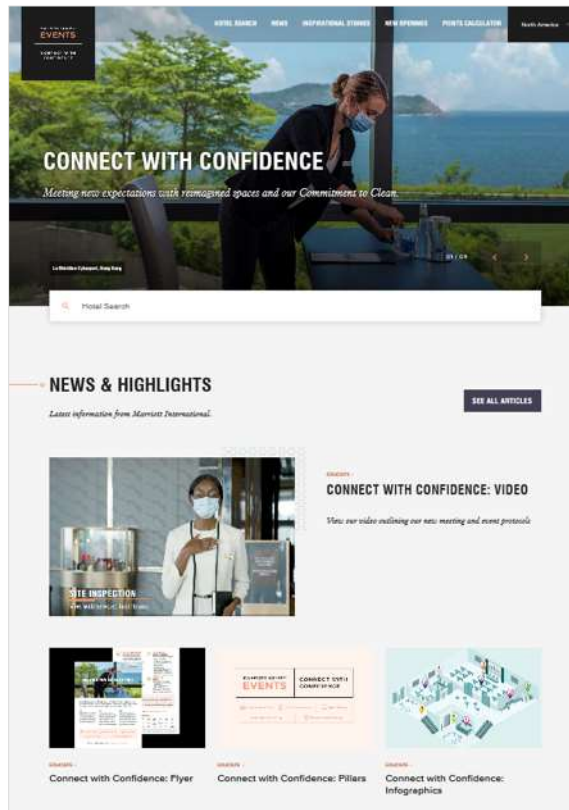
A promotional graphic for Marriott Bonvoy Events. The background is a scenic view of a mountain range at sunset, with the sky transitioning from deep blue to orange and purple. A white-bordered box is centered on the image, containing the text 'MARRIOTT BONVOY™' in white, 'EVENTS' in large orange letters, and 'CONNECT WITH CONFIDENCE' in white below a horizontal line. At the bottom center, there is a link to watch a video.

MARRIOTT BONVOY™
EVENTS

CONNECT WITH
CONFIDENCE

Watch the [video](#)

— ○ MARRIOTT BONVOY EVENTS



Marriott Bonvoy Events is more than a travel program offering for meetings and events. It is also a resource for meeting and event planners as well as a source for inspiration and best practices from the hotels and planners.

This website also includes :

- News and updates about Marriott International’s meeting & event protocols.
- Inspirational stories and best practices of recently held events.
- Detailed information with over 5,700 participating properties.
- Group promotions and offers from around the world.

Visit MarriottBonvoyEvents.com

HYBRID MEETINGS

The demand for virtual and hybrid meetings will continue to grow as people adjust to a new work environment and culture in the age of COVID-19. The appeal lies in the ability to expand an event's reach to include speakers and event attendees whose travel might be restricted due to the pandemic.

Benefits:

- Expands the reach to a broader audience (face to face plus virtual).
- Brings speakers together who can't travel.
- Provides new content delivery and communication options.
- Attracts sponsors who would not have otherwise been drawn to a live event.
- Provides alternatives for attendees who have travel or budget constraints.

KEY AREAS	Video Conference	Webinar	Webcasting	Virtual Conference
Ease of execution	SIMPLE	SIMPLE	COMPLEX	COMPLEX
Size of audience	10 or more	Up to 500	unlimited	Up to 3,000
Support	hotel	Hotel or AV provider	AV provider	AV provider



— ○ SIMPLIFIED BOOKING PROCESS & FLEXIBLE TERMS

As we work together to ensure you can “Connect with Confidence,” we have also adjusted our contracting process.

We offer flexible terms and simplified contracts for small groups arriving through June 30, 2021:

- In the U.S./Canada and Caribbean/Latin America regions, Marriott International’s Letter of Intent (LOI)* eliminates cancellation and attrition clauses for small, short term business, which gives you the flexibility and saves time on negotiations.
- In Europe, Middle East, Africa and Asia Pacific (excluding Greater China), our Group Sales Agreement (GSA) Lite* document does the same.

For meetings that do not qualify for a LOI, we have modified some of our standard contract clauses to ensure you have confidence in booking a meeting or event at our hotels.

**Note: Subject to hotel approval.*



MARRIOTT BONVOY™
EVENTS

GET TOGETHER AGAIN

And earn double Marriott Bonvoy™ points.

We invite you to meaningful, productive meetings in-person. Plus for any events or group bookings contracted by December 31, 2020, for arrival through December 31, 2022, we are offering:

- Double Marriott Bonvoy™ points on eligible meetings
- When you're ready, our unparalleled portfolio of extraordinary hotels with spacious indoor and open-air venues, each one configured to maintain social distancing
- Connect with Confidence, an initiative highlighting our new meeting and event protocols at our hotels around the world based on five key pillars

- **Commitment to Clean**

Enhanced cleaning protocols throughout the hotel, including public spaces, guest rooms and meeting spaces.

- **Contact Lite Experience**

Leveraging technology to give attendees the choice on how to interact with hotel associates.

- **Hybrid Meetings**

Providing options with technology and audiovisual partners that enable meeting planners custom solutions to best suit their needs.

- **Physical Distancing**

Reimagining spaces to enable more distance in accordance with best practices and local guidelines.

- **Redesigned Food & Beverage**

Offering a wide variety of F&B options including prepackaged, grab & go, and plated service.

Work Anywhere with Marriott Bonvoy™ is designed to offer guests an alternative to working from home. Marriott Bonvoy will offer a collection of packages to accommodate the goals of both work and escape. Inquire with our sales team for more details.

Visit [MarriottBonvoyEvents.com](https://www.marriott.com/bonvoyevents) for information.

For more information or to secure dates for your next event, reach out to our sales team at accountsales@marriott.com

Offer valid at participating hotels only.



MARRIOTT
BONVOY™

— ○ **NEXT STEPS:**